

Can I use my personal or home computer to access Epic?

Yes. Access to EPIC from a personal computer is allowed.

The allowability is described in policy section 5100.12:

When accessing an application or system owned or managed by the Yale-New Haven Health System (YNHHS), users shall follow any documented access control policy and guidelines established by YNHHS for that application or system

This section indicates that individuals can access YNHH owned or managed applications or systems from a personal computer if YNHH allows it. Epic is allowed under YNHH policy when accessed via Citrix from a personal computer.

How do I access Epic remotely?

In order to remotely access Epic, please follow the following steps:

- From an internet browser, enter the following link:
<https://citrix.ynhh.org/vpn/index.html>
- Enter your Epic Login/User Name & Password
- You will have to select the tab for Main > Epic Prod (your screen may look a little different)
- Then select PRD_Hyperspace
- Proceed to log into Epic