

Business Associate Agreements (BAA)

A Business Associate is an individual or company (entity) who is not employed by Yale but who performs or assists Yale in performing activities that require receiving, creating, transmitting, accessing , using or disclosing PHI (protected health information).

Some examples of the functions or services provided by a Business Associate are: claims processing, data analysis, case management services, benefit management, accreditation, recycling and shredder companies, transcription , offsite storage, cloud storage, maintenance of devices where access to PHI is necessary to provide the service, including software and upgrades, and external auditors to name a few.

Providers of certain services where access to PHI is incidental or are not related to Yale's role as a health care provider/health plan are not considered Business Associates – i.e. janitorial services waste disposal of sealed materials, maintenance of devices where access to PHI is not necessary to provide the service.

